

SYNCHRONISATION POLICY

For Pelican Exchange Ltd, London & Eastern LLP and Pelican Exchange Europe (CY) Ltd (collectively 'Pelican').

To ensure the white label copy trading platform ('Pelican Software') operates without disruption, our software must be compatible with the brokers execution platform (e.g. MetaQuotes or cTrader).

To prevent a situation where Pelican Software becomes incompatible with a broker's execution platform ('Platform') we require the broker to adhere to this Synchronisation Policy. A broker partner must provide Pelican with the following data ('Data'), which must be accurate at all times:

1. MT5/MT4 Version
2. MT5/MT4 Build
3. MT5/MT4 Live Update (Enable, Disabled, Enabled with Beta version)
4. Date of Last Update
5. Scheduled Update Frequency
6. Next Scheduled Update Date

Any change to the Platform's configuration must follow the below update procedure ('Procedure'):

1. Notify Pelican (designated Project Manager & support@pelicantrading.io) of the proposed update;
2. Pelican to provide email confirmation to proceed with the update; and
3. Platform to proceed with the update.

Failure to follow the above Procedure may result in disruption to the Pelican Software. In the event that the Procedure is not followed or Pelican is provided with inaccurate Data, Pelican will not be liable for any resulting event or circumstance, demand, claim, action, proceeding, damages, payment, trading loss, cost, expense or other liability, any indirect loss or other special loss.